INSTRUCTIONS FOR LUMINAIRE REPLACEMENT PROCESS
Installation & Maintenance Information

SAVE THESE INSTRUCTIONS FOR FUTURE REFERENCE

1. The catalog number(s) of the luminaire(s) for this Product Recall is/are listed in the paperwork accompanying this return authorization. An RMA number has been assigned to ensure prompt processing of the luminaire(s). Identify those luminaires affected by the recall by reading the date code found on the nameplate of the luminaire. The luminaires should be returned if the manufacture date falls between October 1, 2003 and August 31, 2004.

2. Shut off line power to the luminaires.

3. Remove the luminaire (ballast housing, guard and globe assembly) from the mounting module (top hat) leaving the mounting module intact. See the enclosed instruction sheet for details.

4. Once the luminaire (ballast housing, guard and globe assembly) is removed from the mounting module, unscrew the guard and glass globe removing them from the ballast housing. Remove the lamp (light bulb) from the ballast housing.

5. Open the box containing the new ballast housing taking care not to damage the box. Remove the new ballast housing and place the existing ballast housing that you just removed into the box. Seal the box for shipping. The old ballast housing must be returned to Cooper Crouse-Hinds.

6. Please ensure that all paperwork is included with the returned goods and write the RMA (Return Material Authority) number on the outside of the box.

7. Please find a lime green sticker in the packet of information sent to you for this recall. Place the sticker on the outside of the box.

8. Install the new ballast housing per the instruction sheets included with the luminaire onto the existing mounting module. Once the ballast is wired and mounted, install the lamp, globe and guard that you just removed.

9. Return all the luminaires that you remove to Cooper Crouse-Hinds at the following address:

   Cooper Crouse-Hinds, Distribution Center
   1700 Blue Hills Drive N.E.
   Roanoke, Virginia 24012
   Attention: Returned Goods

10. For quantities of 5 or less, return by shipping via UPS using charge number R221R5. For quantities of 6 or more, contact Bob Wisniewski at 1-800-637-6101 to arrange a carrier for pick-up.

All statements, technical information and recommendations contained herein are based on information and tests we believe to be reliable. The accuracy or completeness thereof are not guaranteed. In accordance with Cooper Crouse-Hinds “Terms and Conditions of Sale”, and since conditions of use are outside our control, the purchaser should determine the suitability of the product for his intended use and assumes all risk and liability whatsoever in connection therewith.