

The Cooper C<sup>3</sup> portal supports the following Cooper Divisions: Cooper B-Line, Cooper Bussmann, Cooper Crouse-Hinds, Cooper Lighting, Cooper Power Systems, Cooper Safety, and Cooper Wiring Devices.

Get started today at [WWW.COOPERC3.COM](http://WWW.COOPERC3.COM) by clicking Request User ID and Password.

The Cooper C<sup>3</sup> Help Center is available to answer all of your questions.

Phone: 877-995-5955

E-mail: [C3helpcenter@cooperindustries.com](mailto:C3helpcenter@cooperindustries.com)

Business Made Easy.  
**C<sup>3</sup> Cooper Customer Center**



**Cooper B-Line**  
 509 West Monroe Street  
 Highland, IL 62249  
 Phone: (800) 851-7415  
 Fax: (618) 654-1917  
[www.cooperbline.com](http://www.cooperbline.com)

**Cooper Crouse-Hinds**  
 Wolf & Seventh North Streets  
 Syracuse, NY 13221  
 Phone: (866) 764-5454  
 Fax: (315) 477-5179  
[www.crouse-hinds.com](http://www.crouse-hinds.com)

**Cooper Power Systems**  
 2300 Badger Drive  
 Waukesha, WI 53188  
 Phone: (877) CPS-INFO  
 Fax: (262) 691-9330  
[www.cooperpower.com](http://www.cooperpower.com)

**Cooper Wiring Devices**  
 203 Cooper Circle  
 Peachtree City, GA 30269  
 Phone: (770) 631-2100  
 Fax: (866) 853-4293  
[www.cooperwiringdevices.com](http://www.cooperwiringdevices.com)

**Cooper Bussmann**  
 114 Old State Road  
 St. Louis, MO 63021  
 Phone: (636) 394-2877  
 Fax: (866) 715-0769  
[www.cooperbussmann.com](http://www.cooperbussmann.com)

**Cooper Lighting**  
 Customer First Center  
 1121 Highway 74 South  
 Peachtree City, GA 30269  
 Phone: (770) 486-4800  
 Fax: (770) 486-4801  
[www.cooperlighting.com](http://www.cooperlighting.com)

**Cooper Safety**  
 Jephson Court, Tancred Close  
 Royal Leamington Spa  
 Warwickshire CV31 3RZ  
 United Kingdom  
 Phone: +44 1926-439200  
 Phone: (800) 631-2148  
[www.cooper-safety.com](http://www.cooper-safety.com)



Cooper Customer Center

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**Cooper Industries plc**  
 600 Travis, Ste. 5600  
 Houston, TX 77002-1001  
 P: 713-209-8400  
[www.cooperindustries.com](http://www.cooperindustries.com)



## Getting Started

### New Users

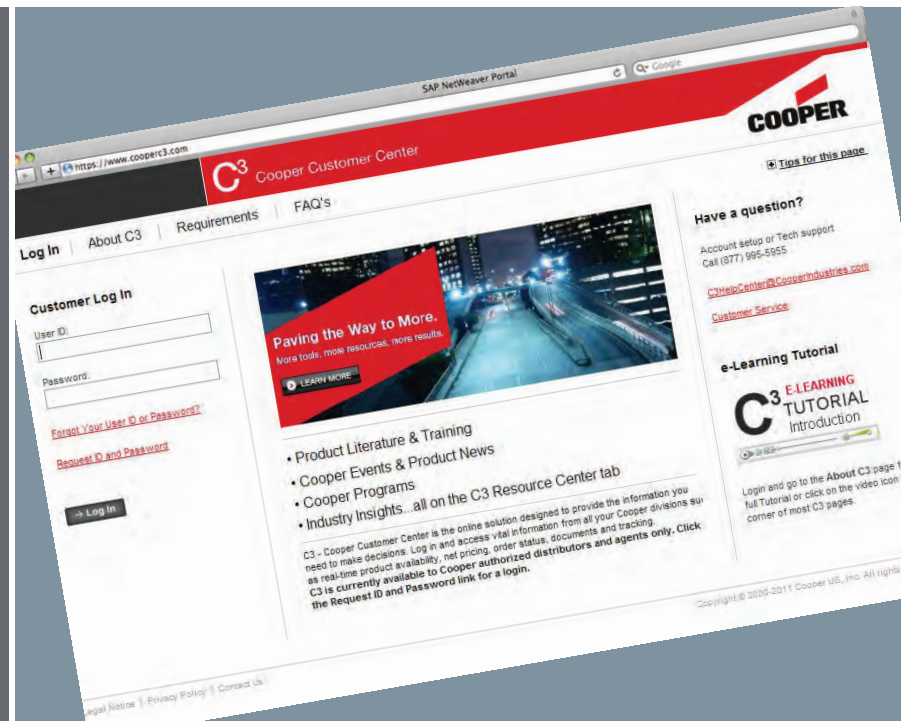
- Go to [WWW.COOPERC3.COM](http://WWW.COOPERC3.COM)
- Select **Request ID and Password**
- Complete the registration form and select submit
- Your secure **User ID** and **Password** will be emailed from C3HelpCenter

### Customer Log In

- Go to [WWW.COOPERC3.COM](http://WWW.COOPERC3.COM)
- Enter your **User ID** and **Password**
- Select **Log In**

### Request Additional Access

- Go to [WWW.COOPERC3.COM](http://WWW.COOPERC3.COM)
- Login with your **User ID** and **Password**
- Select **Manage Accounts** in the left-hand corner
- Click **Request Account Access**
- Complete the additional account information and choose **Submit**



### Start Searching

- Quick Search** returns your last 15 orders
- Begin Order Search** takes you to the search screen
- Advanced Order Search** allows you to search by reference, product, ship to location, etc.

### Get Detailed

- Select the **Customer PO#** link for order detail
- Click to download related **Order Documents**
- The **Link#** link shows ship dates and tracking information

### Take Action

- Print** for your records
- Email** your results
- Download** to excel

## Order Information



## Product Information

### Start Searching

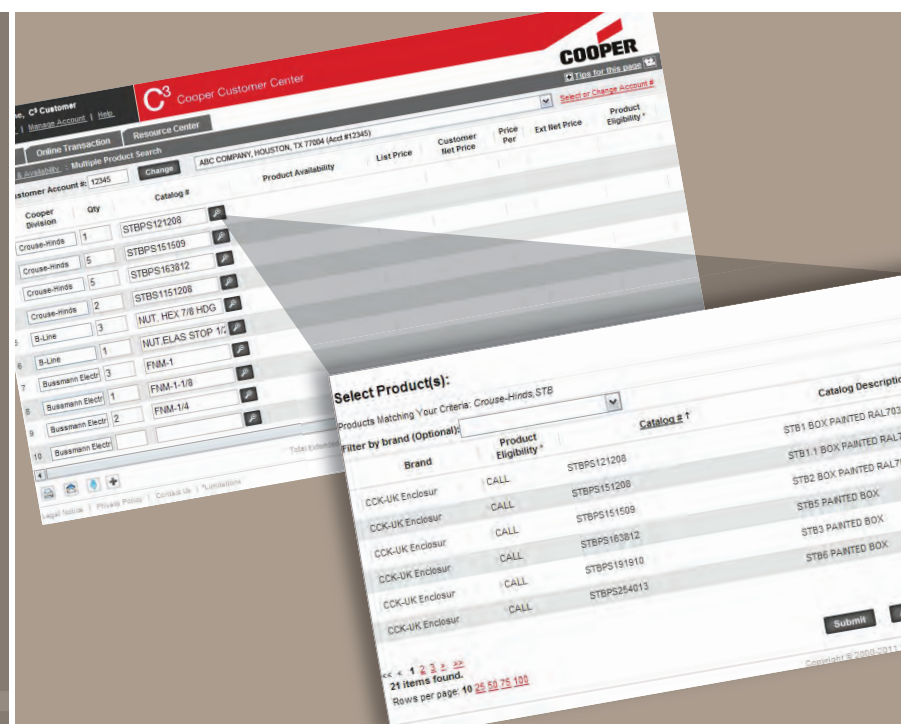
- Begin Inventory Check** takes you to the search screen
- Begin Advanced Inventory Check** allows you to search by product or catalog number, Cooper ID, UPC, etc.

### Get Detailed

- Select **Product Availability** for more detail including shipping locations and lead time
- Click **Product Eligibility** for ARRA/NAFTA information
- The **Catalog Description** link opens related literature

### Take Action

- Tips for this page** provide page explanations
- Link to live action tutorials
- Print, Email** and **Download** wherever icons appear



### Get More

- Check out our new **Resource Center** from the main menu
- Download **Literature** and **Tools**
- Find more information on upcoming **Training** events
- Import Cooper's **Tradeshow** and **Conference Event** schedules into Outlook
- Read the latest Cooper **Product News** releases
- Evaluate the benefits of Cooper **Programs**
- View a broad range of business & industry **Insights**

## Resource Center

